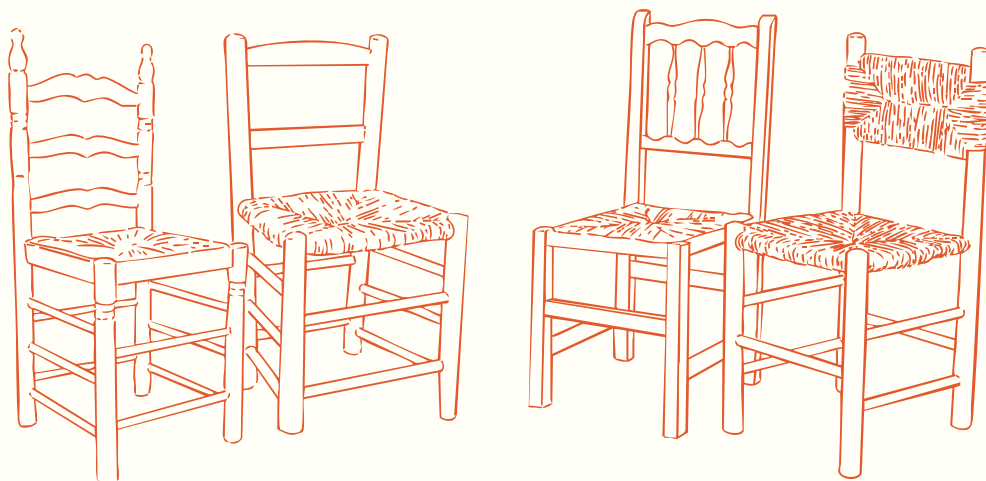


General Terms

Venamicasa is entirely dedicated to linguistic and cultural immersion with the goal of improving Spanish through homestays.

We contract directly with schools, institutions, and companies specializing in the education sector, especially with Erasmus+ international mobility programs. We never contract with individuals.

Our attention is personalized, you can reach us 24 hours a day, seven days a week!



About your Spanish Host

All host families of our database, have been personally selected by Amelia Hernandez, the director and founder of Venamicasa, under the strict criteria for central location and good neighborhood, excellent access to public transport, cleanliness and comfort, good food, friendly character and nice atmosphere at home.

All host families are Spanish, mature and trusted people that we know personally and they are used to welcoming students from overseas and enjoy helping the students to putting into practice their Spanish skills and developing their knowledge of language and culture.



About your homestay:



- » Single, double/triple cozy rooms fully furnished with external window, some of them with balcony.
- » The rooms are shared exclusively by students from the same school.
- » All general expenses are included: water, power electricity and gas.
- » Internet Wi-Fi access available 24h.
- » Except de kitchen, common areas are shared; most families have private bathrooms for students. Use of the microwave and refrigerator is allowed.

Support and Accommodation:

- » A contact telephone number with Whatsapp of the person in charge or teaching staff and available 24 hours a day is required throughout the entire stay.
- » The family will accompany the student to the company on the first day of the internship. The host helps to settle the students in the city.
- » The host family is required to welcome the students upon arrival and accompany them on the day of departure at an established meeting point.
- » Easy Access to public transport and always less than 30 minutes from the student's internship company.

Meal options:

Half Board: continental breakfast and generous dinner.

Full Board: continental breakfast, packed lunch (sandwich with established measurement of minimum 30 cm.+ a bottle of water + a piece of fruit) and generous dinner.

* The host family offers a varied daily menu with all the nutritional ingredients. Special diets with an extra cost for health reasons or beliefs.

Cleanliness:

- » Clean linen and towels are provided.
- » Cleanliness and order in rooms are required.
- » One a week the room is cleaned.
- » One laundry service per week and person.

Responsibilities:

- » Disrespect for the family, rest hours, and family rules will ensure to expulsion.
- » The family does not administer any medication. If necessary, the family will accompany the student to the nearest health center.
- » The school's curfew will be established and strictly enforced.
- » Set of house keys that you will have to pay for with all the consequences in case of loss or theft.
- » Immediate payment will be required for any damages they may cause.



Please take note:

- (A) One shower per person per day, maximum 15 minutes. Showers are not allowed after 10 p.m.
- (B) Due to insect fears, eating or storing food in the room is not allowed.
- (C) The family is not required to serve mineral water or soft drinks at dinners.
- (D) Smoking is prohibited in the house.
- (E) The use of electrical appliances (except the refrigerator and microwave) and handwashing of clothes are not allowed.
- (F) Recording videos or taking photos is not allowed, nor is taking food from the house without the family's permission.
- (G) Sleeping away from home, sleeping two to a bed, bringing friends, or violating the family's rest hours are strictly prohibited.
- (H) We will immediately notify to the person in charge of any violations of the rules or misbehavior, which will result in expulsion or a change of host family.

How to book your linguistic homestay accommodation:

To book a linguistic stay program through our Homestay Accommodation specially for Erasmus+ programs, please note:

1. To make secure your booking, it is necessary the payment the amount of 400€ as a deposit in advance (included in the final Price) by a bank transfer to the bank account of our company. The deposit is non-refundable in case of total or partial cancellation.
2. The remaining amount must be paid before the students' arrival at their destination, at least 20 days in advance.
3. This system allows our clients to pay only for the students participating in the program.
4. The full amount of the program will be refunded, except for the 400€ payed in concept of deposit, in case of a complete 100% cancellation.
5. Refunds are not possible in cases of partial cancellation.



Venamicasa.com and Livingspanishculture.com domains are owned by the Spanish company LIVING SPANISH CULTURE, S.L. As a legally established Spanish company, We always warn against making reservations with individuals or companies that are not legal in Spain and not provide a direct custom contact 24 hours a day. We work with people, we care about their safety.

Our company follows up on satisfaction in the quality of our services during all staying.

Our 23 years of experience represents a total guarantee of quality and reliability for our customers.

Contact us!